



Q1. What is the School Saving Bonus?

SSB is an initiative from the State Government where most school-age students in 2025 will receive \$400 to help with education costs. More information on the SSB website

- <https://www.vic.gov.au/receiving-school-saving-bonus>

Q2. How Do I Access the Funds?

You should have already received an email for each child with an access code to log in to the SSB Portal. The email was sent from Department of Education Victoria. It did not come directly from Williamstown HS.

The emails were only sent to the first parent/carer listed on the enrolment form ("Parent A"). They were not sent to both parents. Please check your spam/junk folders if you have not received it.

If you have not received the email you will need to contact the SSB Team directly, the school is unable to assist:

1800 338 663 or school.saving.bonus@education.vic.gov.au

Q3. How do I use the SSB funds to purchase uniform/booklist items?

You will need your login code from the email (see above). In [the SSB Portal](#) you can generate a voucher for in-store and online purchases to use at our uniform shop (Dobsons) and/or booklist supplier (JP Books).

Important: We have been informed by several families about the errors when requesting online vouchers via the portal. Since contacting the SSB hotline for advice, the DET have notified us that online vouchers are unavailable at Dobsons, and JP Books have exhausted their maximum online voucher threshold allocated by the DET. Until further advice is provided, please select 'in-store purchase' for both stores.

Once you allocate your bonus to an in-store purchase, an online purchase, or to school activities, it cannot be reversed. If there are any unspent funds/vouchers, these funds will automatically be available on your child's school account as an activities credit on 1 July 2025.

Q4. How can I use the SSB funds to pay for school activities (camps & excursions)?

The SSB Funds are intended for 2025 school activities. You will need to [log in to the SSB Portal](#) and transfer the funds to the school using the *School Activity* option. Please see the help guides on the SSB website for information on how to do this – we cannot do it for you or on your behalf at the school.

If you have allocated a portion or the full SSB amount toward activities, please complete the following survey to indicate the activities you wish to allocate your funds to

- <https://forms.gle/23tS1GmsvXDf31h89>

Families with multiple students will need to complete a survey for each individual student, only if SSB funds have been allocated via the portal to activities.

It will take some time (at least a week) for the funds to be available at the school. Due to this delay, we ask that families please be patient with the school when discussing allocating funds to activities. The funds do not expire, so you will not lose them.

Need more information?

Please see the resources for families on the SSB website, including user guides and videos available in many languages.

<https://www.vic.gov.au/receiving-school-saving-bonus>

